

## How to Take and Send in Quenchant Samples

As a free service we offer to our customer quenchant analysis in our modern laboratory in Stuttgart. Because of the increasing interest in quality control, the number of samples sent in for checking is growing rapidly. That's why we have to make the process as efficient as possible, i.e. to avoid undue delay and costs.

### You want to get

- prompt results you can rely on ?
- serious recommendations on measures to be taken ?

### Then please make sure that we get

- **1 litre** of the quenchant to be checked
- taken at working temperature with agitation on
- filled in a **new** plastic bottle
- labelled with data regarding
  - type / brand name of quenchant
  - name of quench installation, e.g. oven-No.
  - date of sampling
  - reason why analysis is requested
- **sent in free** to our address below:

**BURGDORF GmbH & Co. KG**  
- Labor -  
**Birkenwaldstr. 94**  
**D-70191 STUTTGART**

If you need prompt results, make sure that the sample is forwarded to our lab by your shipping department as soon as possible. This is of particular importance in the case of aqueous polymer solutions: An analysis checking microbe attack carried out 2 weeks after sampling makes no sense at all.



### IMPORTANT NOTICE

Please be informed that we shall reject respectively dispose of all samples sent in with unsatisfactory volume, packed in beverage bottles or without information on the type of quenchant. Also we are not prepared to overtake delivery costs or customs clearance. Only by doing so, we can avoid incorrect results, undue costs and inadequate recommendations.