

How to Take and Send in Quenchant Samples

As a free service we offer to our customer quenchant analysis in our modern laboratory in Stuttgart. Because of the increasing interest in quality control, the number of samples sent in for checking is growing rapidly. That's why we have to make the process as efficient as possible, i.e. to avoid undue delay and costs.

You want to get

- prompt results you can rely on ?
- serious recommendations on measures to be taken ?

Then please make sure that we get

- 1 litre of the quenchant to be checked
- taken at working temperature with agitation on
- filled in a new plastic bottle
- labelled with data regarding
 - type / brand name of quenchant
 - name of quench installation, e.g. oven-No.
 - date of sampling
 - reason why analysis is requested
- sent in free to our address below:

BURGDORF GmbH & Co. KG - Labor -Birkenwaldstr. 94 D-70191 STUTTGART

If you need prompt results, make sure that the sample is forwarded to our lab by your shipping department as soon as possible. This is of particular importance in the case of aqueous polymer solutions: An analysis checking microbe attack carried out 2 weeks after sampling makes no sense at all.



IMPORTANT NOTICE

Please be informed that we shall reject respectively dispose of all samples sent in with unsatisfactory volume, packed in beverage bottles or without information on the type of quenchant. Also we are not prepared to overtake delivery costs or customs clearance. Only by doing so, we can avoid incorrect results, undue costs and inadequate recommendations.

The content of this leaflet is based on our actual knowledge. It provides a description of the product regarding properties and application without giving any guarantee or other legal binding assurance. It does not relieve the user from the responsibility of carrying out his own tests and experiments to check its suitability for his application. Also it is the user's responsibility to make sure that any proprietary rights and existing legislation are observed.

Last review: 2018-11-22